

BodyFit Cumbria Terms and Conditions Reviewed 10/03/20

Dear Class Member

Over 90% of our class members opt for termly payment and as a result gain benefits from regular class attendance. Well done and thank you one and all.

Most of our classes are full or near capacity; please continue to pay for the term in order to secure your place at your chosen class or classes. Bank transfer (BACs) or PayM is our preferred method of payment, thank you. Full details for payment are on the [booking form](#). Please note that we no longer accept cheques.

Are you new or wanting to change classes?

If so, please contact us first, thank you.

Similarly, if you no longer wish to attend our classes – please let myself or one of our team know.

As ever...

*If you love our classes, please tell the world... if not please tell us
and we'll endeavour to do something about it.*

Good reasons for paying termly:

- ✓ We'd like you to gain as much as possible from your classes. By paying termly, you attend classes on a very regular basis and we get to know you and your needs better. Our most successful classes are those where we know our class members very well. This allows us to easily adapt exercises, drills or sessions to meet **your** needs. The better we know you, the more we can help you.
- ✓ We are aiming to reduce the amount of cash payments made at class. As a small business, if we were to issue a receipt for each cash payment (as we should), the classes would start late. Paying for the term reduces the associated paperwork so please help us with this and pay for the term if you're able.

Many thanks.

Sam Ayers

www.bodyfitcumbria.co.uk

See over for Terms and Conditions...

Terms and Conditions

The payment structure for all BodyFit Cumbria classes is outlined below. Please note that in classes with limited availability the following is the order of priority:

1. People paying for the term are guaranteed their place
2. Pay As You Go members will then be given any remaining spaces

Termly

1. Fees for the term are non-negotiable and non-refundable
2. **If paying termly for one class:**
 - i. If paying for one class by the term, please nominate your 'main' class, but feel free to occasionally attend any other class if you can't make your usual class. By 'occasional', a maximum of two classes per term per person, thank you.
 - a. If you've paid for two classes by the term, this means you can swap 4 classes in total per term
 - b. If you've paid for three classes by the term, this means you can swap 6 classes in total per term
 - ii. Please bear in mind that those who pay for two or more classes by the term don't have as much freedom to swap classes. **Please be courteous and ask us if it's okay to swap – often it will be.**
3. **Swapping Classes**
 - a. Swapping classes may take place during term time only and not at any Pay As You Go holiday classes.
 - b. Swapping classes may only take place during the current term i.e. not 'carried over' to the next term
 - c. Swapping is limited to a maximum of two classes per person per term
 - d. If you need more flexibility short term due to extenuating circumstance, please speak to us and we'll always do our best to accommodate your needs
4. **Extended holidays**
 - a. If you know that you are going to be away on an extended holiday but would still like to pay for the remainder of the term, you can do so at the following rates:
 - i. Hall based classes other than MetaFit: **£6.50** per class
 1. This is slightly more expensive than the termly fee of £5.50 per class
 2. This is cheaper than the 'pay as you go' fee of £7.50
 - ii. Running, MetaFit and Flexibility classes: **£5.75** per class
 1. This is slightly more expensive than the termly fee of £5.00 per class
 2. This is cheaper than the 'pay as you go' fee of £6.50
5. **Paying for the remainder of the term**
 - a. If you join a class part way through a term and wish to pay for the remainder of the term, you can do so at the following rates:
 - i. Hall based classes: **£6.50** per class
 - ii. Running, MetaFit and classes: **£5.75** per class or **£4.50** per class if paying for two classes
6. **Shift Workers:**
 - i. Please talk to us. Most already have a flexible payment/attendance arrangement with us – talk to us if you haven't.

Pay As You Go (PAYG)

1. The PAYG option for adults is as follows:
 - a. Running, MetaFit and Flexibility classes: **£6.50**
 - b. Hall based classes: **£7.50**
2. The PAYG option for students/children is **£4.00** at all classes
Please check availability before coming to class on a 'pay as you go' basis. Thank you.

Existing Term Paying Class Members: Try A Different Class For £4

Any existing term-paying class member can try for **£4.00** a class which is new to them. Exceptions are:

1. If class member wishes to try a class which is full – we'll suggest an alternative that has availability where possible **or**
2. Suggest that you try that class during a less busy time, e.g. school holidays **and/or**
3. Add you to the waiting list for that class.

New Members: All classes are to be paid at the 'normal' pay as you go rate or by the term.

Please check availability before coming to a class. This is **essential** for our hall based classes.

Children

1. In accordance with UKAthletics and REPs guidelines, the minimum age for unaccompanied children at BodyFit Cumbria classes is 14.
2. Children can be in the care of another responsible adult (18+) at the class other than their own parent(s) or carer(s).
3. Our preference is for all children to **pay on a termly basis**. This has a 20% or more reduction on the PAYG fee. The weekly PAYG fee for children is £4 for all classes.

If you've any questions or comments, please contact me using the details above.

Many thanks for you support.

Samantha Ayers
Director

On behalf of [BodyFit Cumbria](#)